

**GEN TECH**

**GEN TECH, LLC**

3 Sanford Rd

Little Egg Harbor, NJ 08087

1-844-GEN-TECH or 732-575-0357

 E-MAIL GENTECHNJ1@GMAIL.COM

To fill out a service request go to [www.gentechservice.com](http://www.gentechservice.com)

**GENERATOR MAINTENANCE AGREEMENT**

**Inspection agreement**

**Customer Responsibility**

The customer or customer’s authorized agent shall maintain a visual service procedure to ensure that unit is operational between service calls. These procedures should include, but not limited to, observing fluids leaking from the unit, debris and landscape material from accumulating in and around the unit, unit exercises as programmed, and any warning lights or sound that would indicate a problem. These procedures should be followed to help minimize possible emergency service needs and assure minimum maintenance costs. It is recommended that a record of these maintenance procedures should be maintained for reference.

GEN TECH, LLC. shall maintain a complete service history of the equipment outlined in this agreement thereby ensuring consistent and accurate service of the unit. GEN TECH, LLC. does not warranty or guarantee any operational loss. It is understood that this agreement covers only those items as outlined on the second page of this document and does not include any expense to repair damage caused by improper operation, accident, theft, acts of nature, or alteration of equipment. After each inspection, the customer will be given a written report detailing any conditions found and advising further service required, if any, to assure operational dependability of the equipment under contract.

 **Emergency Service**

We offer emergency services. (Toll Free 1-844-GEN-TECH) Emergency service between scheduled service dates will be provided at rates in effect at time of service for labor, parts and travel time.

**Other Charges**

No services or materials are under this contract unless specifically referred to herein. Replacement parts will be billed on a separate invoice at prices prevailing at time of use.

**Taxes**

Prices do not include federal, state, or local sales, use, property or excise taxes. If any such taxes are imposed, GEN TECH, LLC. will bill them to the customer as a separate item. In lieu of such taxes the customer shall provide with each order, a tax exemption certificate, acceptable to the proper taxing authorities.

**Renewal**

This contract is self-renewing unless canceled in writing by either party with thirty days’ notice, and is subject to a 4% annual increase.

**Terms & Conditions**

 **Payment Information**

This is a pre-paid agreement. All services will be schedule after full payment is received. All expenses incurred in collecting amounts owed GEN TECH, LLC. including, but not limited to, reasonable attorney fees, will be paid by the Customer. It is agreed upon that any arbitration or legal action shall be held in the county of residence of GEN TECH, LLC.

**Notice to consumer**

You may cancel this agreement at any time before midnight of the third business day after receiving a copy of this agreement. If you wish to cancel this agreement, you must either: (1) Send a signed and dated written notice of cancellation by registered or certified mail, return receipt requested; or (2) Personally deliver a signed and dated written notice of cancellation to: GEN TECH, LLC. 3 Sanford Rd Little Egg Harbor, NJ 08087

**GEN TECH PRICING**

Gentech offers very competitive pricing for maintenance agreements and other services, inspections, repairs.

 Standard labor @ $75.00 hr.

 No travel time charge instead, the First hour of service calls are billed @ $125.00 hr.

 Overtime rate @ $112.50 hr.

 Due to various installations and locations of generators, maintenance agreements are quoted per job, we offer Annual, Semi Annual and Quarterly Maintenance Agreements.

 Minor Service; inspections, checks and services, top off fluids and clean unit.

 Major Service; oil and filter changed annually; spark plugs, air filter, distributor cap & rotor,

 valve adjustments, as per manufactures maintenances schedule.

 MAINTENENACE AGREEMENT OPTIONS

 ANNUAL One service call ; ONE MAJOR

ANNUAL Two service calls;ONE MINOR and ONE MAJOR - 6 month intervals.

 ANNUAL Quarterly Four service calls,THREE MINOR and ONE MAJOR – 3 month intervals

 All Maintenance Agreements include ; ONE DIAGNOSTIC SERVICE CALL annually.

Should the need for any additional repairs be discovered while performing the regularly scheduled maintenance it shall be brought to the customer’s attention and GEN TECH, LLC will make such repairs only upon receiving customer approval. All such repairs will be invoiced separately at standard rates and prices for parts and labor. GEN TECH,LLC. normal labor rate of $75 per hour.

GEN TECH, LLC. shall notify the Customer a minimum of 48hrs prior to entering premises. Customer shall provide GEN TECH, LLC. access to the equipment 365 days a year for the purpose of performing maintenance service.

** AIR COOLED GENSET New Jersey MAINTENANCE AGREEMENT**

**GEN TECH**

**3 Sanford Rd Agreement Type: Semi-Annual service calls**

**Little Egg Harbor, NJ 08087**

**1-844-GEN-TECH 732-575-0357 Coverage Period:**  \_\_\_\_\_\_\_ through \_\_\_\_\_\_\_

**Bill To :**  **Special Instructions:**

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Manufacturer Equipment Type Model 1st Call 2nd Call Amount

 GENERATOR \_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_ 350.00 **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

Services are to be performed during each visit where applicable:

Inspect, tube oil and filter

* Emergency system operation without load transfer
* Frequency check/governs adjustment
* Check transfers switch and accessory operation
* Check engine alternator charge rate
* Check engine and generator, gauge and indicator operation
* Check generator set controller operation including shutdown functions and emergency stop (if applicable)
* Check generator output voltage and adjust as necessary
* Change spark plugs (natural gas only)
* Change engine oil
* Change oil and fuel filters
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* Inspect fuel filter
* Inspect engine tune-up
* Inspect air cleaner
* Check coolant level and fill
* Test anti-freeze and adj.
* Inspect cooling systems hoses
* Inspect belts
* Check engine heater operations
* Check generators set for fuel, oil, coolant leaks
* Check air intakes and outlets
* Drain exhaust line
* Inspect silencer
* Check battery charger operation and charge rate
* Check battery electrolyte levels and specific gravity
* Emergency system operation with load transfer

**Upon acceptance of this agreement, GEN TECH will perform the specified services on describe equipment, at intervals specified.**

**Please read terms and conditions— This proposal is valid for 30 days.**

**Subtotal: $350.00**

**Sales tax: 24.50**

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 **Customer Acceptance Date**

**Total: $ 374.50**